



Texas Department of Motor Vehicles  
Business Unit # 60800  
Purchase Order # 0000016032  
Purchase Order Change Notice (# 1)

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**Payment Terms:** NET30 **Freight Terms:** FOB Destination **Ship Via:** US MAIL **PCC:** I **PO Date:** 05/22/2025 **PO End Date:** 08/31/2025 **PO Method:** DG **Dispatch:** Dispatch Via Print **Rev Dt:** 06/30/2025  
**PLEASE NOTE: ADDITIONAL TERMS AND CONDITIONS MAY BE LISTED AT THE END OF THE PURCHASE ORDER.**

**Vendor:** AT&T ENTERPRISES LLC  
PO BOX 5019  
CAROL STREAM IL 601975019  
**United States**

**Ship To:** 1P00 - TxDMV Warehouse  
4000 Jackson Avenue  
Austin TX 78731  
United States

**Vendor ID:** 1134924710 3 027

**Purchaser:** Quynh-Nhi Ge  
**Phone:** 512/465-4193  
**Fax:** 512/465-5641

**Ship To Attention:** Michelle Helen Bryant

**Bill To:** 4000 Jackson Avenue  
Austin TX 78731  
United States

**Email:** Nhi.Ge@txdmv.gov

**Bill To Fax:**

**Bill To Email:** DMV\_FIN-INVOICES@TxDMV.gov

**PO Information:**

POCN 1, Nhi Ge, 6/30/2025

Updated buyer from Jason Adams to Nhi Ge. Added line 6 due to higher call volume for HB718. All else remains the same.

This procurement has been carried out, and this Purchase Order (PO) has been issued, under the stipulations of the DIR Contract No. DIR-TELE-CTSA-002 (DIR Contract), and additional terms and conditions from TxDMV that apply only to the extent they do not contradict or weaken the terms and conditions of the DIR Contract. The Vendor agrees by accepting and beginning the delivery of the goods, products, or services under this PO that none of the terms within this PO are to be considered pre-printed terms and conditions. The contractual agreement being entered into under this PO is denominated as follows:

DIR Contract No. DIR-TELE-CTSA-002  
Service Agreement Number TxDMV-MCS-001-2024  
TxDMV Contract No. 608-24-95889

The documents incorporated by reference into this PO include:

- (1) the DIR Contract, and
- (2) the ATT Telecommunications Managed Services Agreement, which encompasses all exhibits, along with any hyperlinked documents referenced therein. Note: The agreement exhibits include TxDMV Contract Affirmations (version 1.9c), as modified, and the TxDMV Contract Uniform Terms and Conditions (Version 2.0), as modified.

The order of precedence will be as follows:

- (1) this PO;
- (2) the control order as set forth in Section 8 of the ATT Telecommunications Managed Services Agreement.

Effective Date of ATT Telecommunications Managed Services Agreement: 05/13/2024

**Primary Term:**

36 months (05/13/2024 to 05/12/2027), unless terminated sooner in accordance with the terms of the purchase order/contract.

**Funding Options:**

FY24 - 05/13/2024 to 08/31/2024 - PO #0000014469  
FY25 - 09/01/2024 to 08/31/2025 - PO #0000016032  
FY26 - 09/01/2025 to 08/31/2026  
FY27 - 09/01/2026 to 05/12/2027

**Contract Option to Extend and/or Renew for Two One-Year Terms:**

1st Renewal Option - FY27 - 05/13/2027 to 08/31/2027  
1st Renewal Option - FY28 - 09/01/2027 to 05/12/2028  
2nd Renewal Option - FY28 - 05/13/2028 to 08/31/2028  
2nd Renewal Option - FY29 - 09/01/2028 to 05/12/2029

**Authorized Signature**

**06/30/2025**



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**Termination:**

This PO and all associated contractual agreements are subject to Termination as outlined in Sections 10 and 17 of the DIR Contract. To remove any uncertainty, the Vendors acceptance of this PO and initiation of its performance constitutes acknowledgment and agreement that this PO and any related agreements may be terminated, whether during the primary term or any subsequent extension or renewal due to non-appropriation, convenience, or cause.

**Change Orders:**

Change orders will be allowed only if unforeseen conditions arise such as, but not limited to, increasing or decreasing quantities or if the department needs dictate changes. All changes shall be in the scope of original work. No verbal change orders shall be permitted. All change orders must be in writing with a Purchase Order Change Notice (POCN) issued by TxDMV Purchasing Section.

**Payment:**

Payment will be made in accordance with the Texas Prompt Payment Act, TGC, Subtitle F, Chapter 2251. Vendor shall submit one copy of a correct itemized invoice showing the purchase order number, payee ID., remit to address, and phone number on invoice. Vendors may submit an electronic invoice. All electronic invoices shall be sent to DMV\_FIN-INVOCES@txdmv.gov (note: There is an underscore "\_" between DMV and FIN). All invoices received at the email address will be filed for future reference and you will receive a receipt confirmation email. To avoid the confusion of duplicate invoices, please do not send other copies of this invoice via regular mail, fax or other means. On emails for electronic invoices, include the company name (as it appears on the invoice) and the purchase order number in the subject line to assist in identifying and processing your invoices in a timely manner. TxDMV will not incur any penalty for late payment if payment is made in 30 days or less from receipt of goods or services and a correct invoice, whichever is later.

Note: Warrants will not be issued to a vendor without a current Texas Identification Number.

**Quantity(ies):**

Quantities are estimated: TxDMV does not guarantee to purchase any minimum or maximum quantity. TxDMV reserves the right to increase or decrease the quantity(ies) of the purchase order at the same original terms and conditions. The vendor will be notified in writing by purchase order change notice of any requirements for any increased or decreased quantity(ies).

**Delivery:**

Delivery of goods shall be in accordance with the delivery requirements of this purchase order, any underlying or associated contract for the goods being purchased and any other requirements set for by TxDMV or state law. Upon delivery, the bill of lading shall include at a minimum the following information: TxDMV Division and Contact Name, TxDMV Purchase Order number, Delivery Address, Vendor contact information and return address. If the vendor has an updated delivery schedule or more accurate delivery date, the vendor shall notify the TxDMV contact immediately.

Additionally, this Purchase Order is governed by the current TxDMV Contract Affirmations and TxDMV Contract Terms and Conditions, unless modified by Supplemental Conditions approved and provided by TxDMV. If this PO contains goods or services purchased from a DIR Cooperative Contract, the purchase is governed by the current TxDMV Supplemental Terms and Conditions with Affirmations for Purchases through the DIR Cooperative Contracts Program. These documents can be found at: <http://www.txdmv.gov/contractors-vendors>. For the avoidance of doubt, unless expressly stated otherwise in this Purchase Order or a TxDMV signature document, in the event of a conflict, ambiguity, or inconsistency between or among any Purchase Order documents, all TxDMV documents take precedence over the Contractor's documents, if any.

**Technical POC:**

George Mallick  
george.mallick@txdmv.gov

**TxDMV POC:**

Amanda Grantham  
Amanda.Grantham@TxDMV.Gov

**Contract Monitor:**

Andrew Ortegon  
andrew.ortegon@txdmv.gov

**Vendor Contact:**

Jason T. Suggs  
Mobile: 512.971.8291  
jason.suggs@att.com

**DIR ATT Contact:**

Marcus Montemayor  
Phone: (512) 439-9533  
Fax: 512-870-4388  
mm3894@att.com

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Line-Sch:	Line Description:	PCA:	Class/Item:	Quantity:	UOM:	Unit Price:	Extended Amt:	Due Date:
1-1	Section 5: Phase 1 - Initial Configuration Services	30106	920/37	394424.00 00	UNT	\$1.00000	\$394,424.00	05/22/2025
							<b>Schedule Total</b>	<b>\$394,424.00</b>
<b>Contract ID:</b> 0000014469		<b>ReqID:</b> 0000016761						
FY25 - 09/01/2024 to 08/31/2025							<b>Item Total for Line # 1</b>	<b>\$394,424.00</b>
Line-Sch:	Line Description:	PCA:	Class/Item:	Quantity:	UOM:	Unit Price:	Extended Amt:	Due Date:
2-1	Section 11. Conversion Assistance	30106	920/37	194000.00 00	UNT	\$1.00000	\$194,000.00	05/22/2025
							<b>Schedule Total</b>	<b>\$194,000.00</b>
<b>Contract ID:</b> 0000014469		<b>ReqID:</b> 0000016761						
FY25 - 09/01/2024 to 08/31/2025							<b>Item Total for Line # 2</b>	<b>\$194,000.00</b>
Line-Sch:	Line Description:	PCA:	Class/Item:	Quantity:	UOM:	Unit Price:	Extended Amt:	Due Date:
3-1	Agent Count - Per Peak Concurrent Agent Count Per Month	30106	920/37	115940.00 00	UNT	\$6.00000	\$695,640.00	05/22/2025
							<b>Schedule Total</b>	<b>\$695,640.00</b>
<b>Contract ID:</b> 0000014469		<b>ReqID:</b> 0000016761						
FY25 - 09/01/2024 to 08/31/2025							<b>Item Total for Line # 3</b>	<b>\$695,640.00</b>
Line-Sch:	Line Description:	PCA:	Class/Item:	Quantity:	UOM:	Unit Price:	Extended Amt:	Due Date:
4-1	Ongoing System Enhancement Services	30106	920/37	1.0000	YR	\$111,000.0000 0	\$111,000.00	05/22/2025
							<b>Schedule Total</b>	<b>\$111,000.00</b>
<b>Contract ID:</b> 0000014469		<b>ReqID:</b> 0000016761						
FY25 - 09/01/2024 to 08/31/2025							<b>Item Total for Line # 4</b>	<b>\$111,000.00</b>

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Line-Sch:	Line Description:	PCA:	Class/Item:	Quantity:	UOM:	Unit Price:	Extended Amt:	Due Date:
5-1	Moves, Adds, Changes, and Disconnects (MACD)	30106	920/37	92500.000 0	EA	\$1.00000	\$92,500.00	05/22/2025
							<b>Schedule Total</b>	<b>\$92,500.00</b>
<b>Contract ID:</b> 0000014469					<b>ReqID:</b> 0000016761			
FY25 - 09/01/2024 to 08/31/2025							<b>Item Total for Line # 5</b>	<b>\$92,500.00</b>

Line-Sch:	Line Description:	PCA:	Class/Item:	Quantity:	UOM:	Unit Price:	Extended Amt:	Due Date:
6-1	Short term Capacity Increase to allow for higher volume of calls during the HB 718 start date	28009	915/77	136750.00 00	UNT	\$1.00000	\$136,750.00	06/30/2025
							<b>Schedule Total</b>	<b>\$136,750.00</b>
<b>Contract ID:</b> 0000014469					<b>ReqID:</b> 0000016968			
							<b>Item Total for Line # 6</b>	<b>\$136,750.00</b>

**Total PO Amount** **\$1,624,314.00**

All Shipments, Shipping papers, invoices and correspondence must be identified with our Purchase Order Number. Over shipments will not be accepted unless authorized by Purchaser prior to Shipment.

Texas Department of Motor Vehicles Standard Terms and Conditions can be found at: <http://www.txdmv.gov/contractors-vendors>

Authorized Signature

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